



CITY OF
WICHITA
wichita.gov

JOURNEY THROUGH 2017 AND EXPLORE THE ROAD AHEAD

 **CAUTION**
DOORS OPEN OUT
STAND BACK 34 INCHES

STEP

CITY LEADERSHIP

Robert Layton
Wichita City Manager

Jeff Longwell
Mayor

James Clendenin
Council Member
District 3

Jeff Blubaugh
Council Member
District 4

Pete Meitzner
Council Member
District 2

Bryan Frye
Vice Mayor
District 5

Brandon Johnson
Council Member
District 1

Cindy Claycomb
Council Member
District 6

THE WICHITA CITY COUNCIL PRESENTS THE 2017-2018 ANNUAL REPORT

OUR VISION

The City of Wichita is a leading-edge organization serving a dynamic and inclusive community.

OUR MISSION

As an exceptionally well-run city, we will

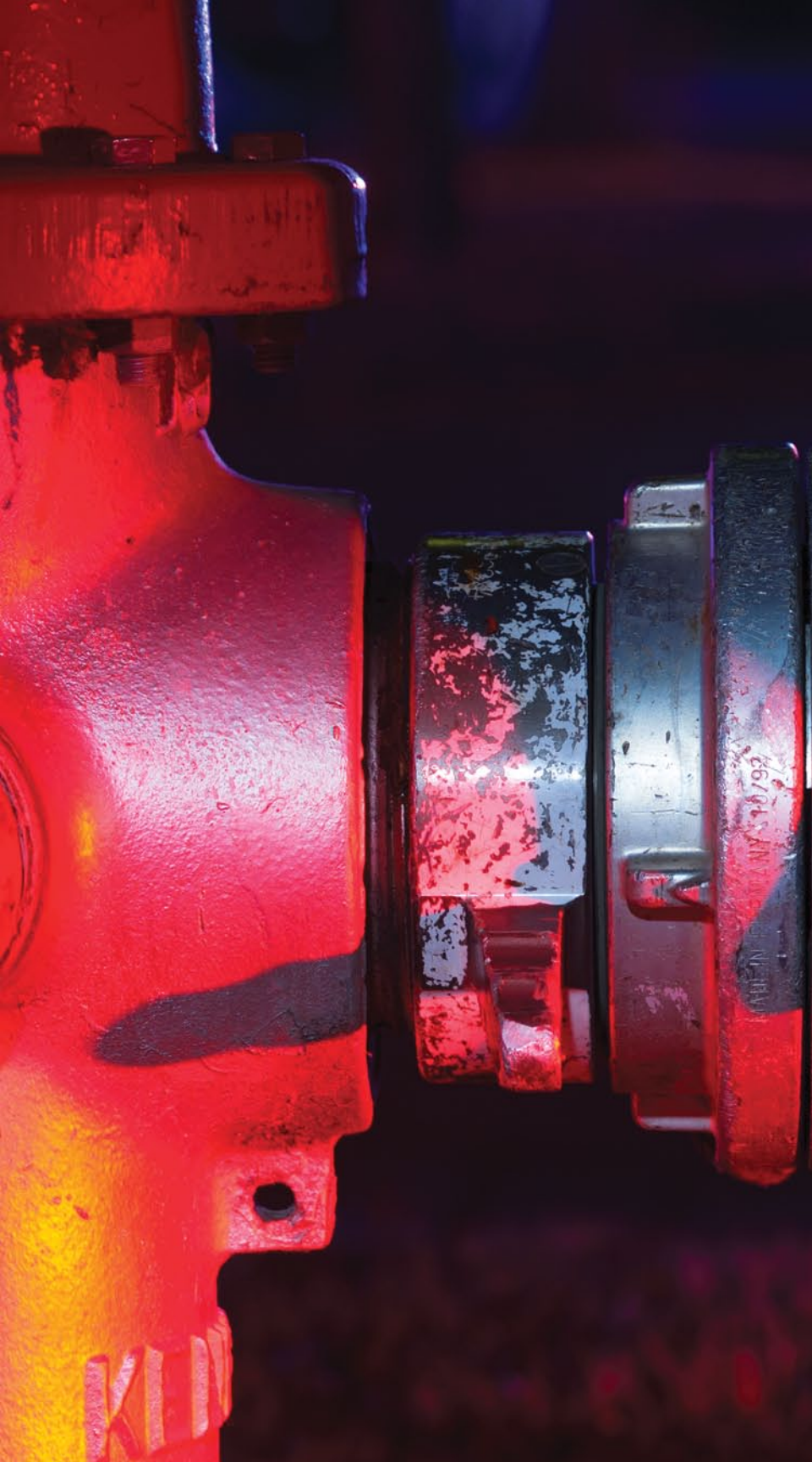
- **Keep Wichita safe,**
- **Build dependable infrastructure,**
- **Grow our economy and**
- **Provide conditions for living well.**

OUR VALUES

To accomplish our mission, we anchor our work in our core values of trust and service.

This annual report highlights the City of Wichita's 2017 accomplishments in each of these areas and provides a look ahead at the City's 2018 goals.





MADE IN GERMANY 18/93

K

FIRE ARRIVED ON THE SCENE IN LESS
THAN 4 MINUTES 67% OF THE TIME



KEEPING WICHITA SAFE

2017 ACCOMPLISHMENTS

WPD

- Formed the Patrol West Motel Interdiction Team to combat prostitution, illegal drugs, financial crimes, auto theft, larcenies, and other debilitating crimes
- Trained all commissioned staff on de-escalation
- Installed Old Town traffic camera system and partnered with area businesses
- Developed and implemented the Citizens' Review Board

Fire

- Contained fires to room of origin 77% of the time
- Completed 9,000 code inspections and responded to more than 52,000 emergency calls
- Purchased five new apparatus to update an aging fleet, improve emergency communication reliability and reduce maintenance expenses

Information Technology

- Partnered with Open Wichita to provide Police use of force data

Park & Recreation

- Added lighting at Fairmont Park, Wichita Skatepark and Reflection Square, at the community's request, to make the parks more user friendly and safer

Law

- Obtained a federal grant totaling \$102,000 to expand victim services

- Implemented an expanded online Traffic Diversion safety course reducing the impact of speeding violations on driving records
- Obtained \$74,150 in court-ordered restitution for 77 crime victims

Municipal Court

- Received Bureau of Justice Assistant Drug Court Enhancement Grant for nearly \$400,000
- Implemented online classes as an option to defendants who are required to complete a court-ordered class

Transit

- Installed curb extensions at downtown crossings on Douglas Ave. to reduce pedestrian crossing distance and improve visibility of pedestrians
- Partnered with the Wichita Police Department to develop street safety training modules and videos for multiple modes of travel (i.e. walking, driving, and bicycling)

Housing & Community Services

- Provided 181 Home Repair assistance loans, paint grants and paint/labor grants to address housing code issues, while preventing or eliminating lead-based paint hazards
- Assisted 83 homeless people with housing needs through the Housing First program

MABCD

- Orchestrated review and adoption of latest building and safety codes – National Electrical, Elevator and Conveyance, International Mechanical, International and Uniform Plumbing, Electrical Sign and Non-Illuminated Sign codes

Airport

- Received fifth consecutive discrepancy-free Certification and Safety inspection from the FAA
- Conducted a full-scale disaster training exercise with multiple regional public safety and emergency management agencies

Public Works & Utilities

- Completed biennial bridge inspection of 284 bridges to ensure safe travel
- Converted 229 street lights in Old Town to LED to ensure long-lasting and safer lighting
- Enhanced City ordinance to more successfully control underage access to tobacco

2018 GOALS

WPD

- Implement the Community Response Teams to target violent and drug crimes
- Continue to add more non-lethal force options

Fire

- Replace Technical Rescue and Hazardous Material apparatus

Information Technology

- Upgrade all Police and Fire in-vehicle technology

Municipal Court

- Upgrade video technology to enhance the video court docket

Transit

- Provide increased security at the downtown Transit Center
- Launch a Safe Streets ICT safety campaign in partnership with KDOT

Housing & Community Services

- Assist 280 people in shelters, 118 in the Rapid Re-Housing program, and prevent 123 people from becoming homeless through supplemental Emergency Solutions Grant funding

MABCD

- Lead state jurisdictions with a coordinated review and adoption of the 2018 International Building and International Residential Codes

Airport

- Implement tracking and monitoring system for drone operations in the vicinity of the airports

Public Works & Utilities

- Complete design improvements to address flooding on Bleckley
- Complete implementation of first phase of Traffic Signal Optimization project





**PUBLIC WORKS & UTILITIES COMPLETED 83 LANE
MILES OF NEIGHBORHOOD STREET REPAIRS,
FUNDED BY THE SALE OF THE HYATT HOTEL**

BUILDING DEPENDABLE INFRASTRUCTURE

2017 ACCOMPLISHMENTS

WPD

- Completed construction of the joint Law Enforcement Training Center at WSU

Park & Recreation

- Partnered with Wichita Parks Foundation to provide upgrades to the Kansas Wildlife Exhibit facility and animal habitats

Transit

- Implemented the Wichita Bicycle Master Plan, making bicycle travel easier, safer, and more convenient

MABCD

- Established full operations and a “one-stop-shop” concept for local businesses and citizens utilizing services
- Implemented new programs for contractors that more than doubled usage of on-line permit and inspection submissions

Airport

- Completed demolition of gates, concourses, and connectors of closed terminal, and created aircraft ramps in that location

Economic Development

- Supported the addition of structured parking in downtown to encourage investment in office, retail and residential uses: opened the Douglas Garage in 2017 with 290 spaces and supported Cargill's construction of an 800-space public garage

Public Works & Utilities

- Completed five-year, \$32 million program to replace 150,000 aging water meters and fully automate the meter reading system
- Completed Pawnee Street Bridge repairs
- Invested \$11.5 million in Main Water Treatment Plant improvements without service interruption

2018 GOALS

WPD

- Begin construction of Patrol East

Library

- Move Central Library into the new Advanced Learning Library
- Adopt and begin implementation of an updated master facilities plan for branch libraries

Park & Recreation

- Transform Stryker Sports Complex into a regional sports destination

Law

- Negotiate lease modifications and related transactions to complete the hangar/education facility for Doc, the historic Wichita B-29 plane
- Assist with the development of Spaghetti Works (Naftzger Park) and the Delano Catalyst Site

Transit

- Replace the aging fleet of trollies, paratransit vans and buses
- Design and construct six new bikeways

Airport

- Install distributed antenna system in new terminal

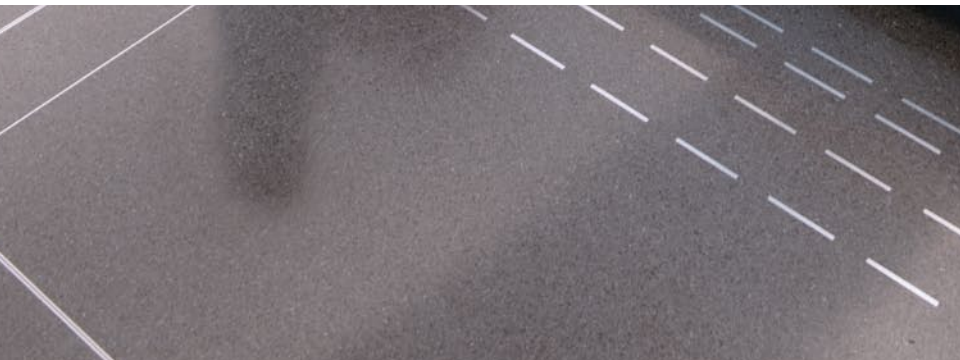
Public Works & Utilities

- Utilize information from the 2016 Facilities Condition Assessment to prioritize investment in public buildings





AIRPORT RETAINED 85% OF REGIONAL
AIRLINE PASSENGERS, A GAIN OF 5
PERCENTAGE POINTS SINCE 2014



GROWING WICHITA'S ECONOMY

2017 ACCOMPLISHMENTS

Transit

- Enhanced fixed route operations, resulting in an approximate 20 percent increase in ridership compared to 2016

Finance

- Coordinated the sale of three debt issues totaling \$29.1 million to finance Airport and neighborhood improvements, retaining bond ratings of Aa+ and Aa1 from Standard & Poor's and Moody's Investor Services

Housing & Community Services

- Invested \$840,000 in HOME Funds for 18 new homes

MABCD

- Facilitated more than 536 million in commercial building projects

Arts & Culture

- Completed the Arts & Economic Prosperity study and released the report findings

Airport

- Launched Alaska Airlines' nonstop service to Seattle
- Marketed the airport to increase awareness of low-fare airlines and kept average fares unchanged

Economic Development

- Adopted a Tax Increment Financing project plan and received State approval for STAR Bond financing for a new stadium and West Bank improvements which will help efforts to secure a Major League affiliated baseball team and create an entertainment district

- Supported the creation of jobs and infrastructure investments through a variety of agreements for incentive projects. Hormel committed to construct a 150,000 square foot facility and create 384 jobs; Cargill is investing \$45 million in its new downtown office while retaining 700 jobs and Spirit will invest one billion dollars over the next ten years and create 1,000 new jobs over the next two years.

Public Works

- Began construction of \$27.5 million in improvements to the Four Mile Creek Wastewater Plant to serve ongoing development along the K96 and Greenwich corridor

2018 GOALS

Law

- Finalize settlements and grant releases to property owners for groundwater remediation on all properties in the Northeast Industrial Corridor TIF District

Transit

- Coordinate transportation options for the 2018 NCAA basketball tournament, connecting visitors to the arena and downtown

Housing & Community Services

- Invest \$585,160 in HOME Funds for new housing
- Provide \$15 million in rental assistance to private landlords in Sedgwick, Harvey and Butler counties

Airport

- Attract low-fare service to Denver and Houston
- Enhance service to Atlanta and Minneapolis
- Increase airline seat and aircraft capacity at ICT

Economic Development

- Conduct a comprehensive review and update of Wichita's Economic Development programs to focus on local priorities including encouraging private investment and quality jobs

Public Works & Utilities

- Complete construction of infrastructure improvement projects in support of the WSU Innovation Campus expansion



LIBRARY CELEBRATED CONSTRUCTION MILESTONES FOR THE ADVANCED LEARNING LIBRARY



LIVING WELL

2017 ACCOMPLISHMENTS

Fire

- Participated in more than 1,300 community risk reduction programs

Library

- Led the Candid Conversations humanities program series featuring community conversations about race and ethnicity
- Celebrated the 10th anniversary of Big Read Wichita

Park & Recreation

- Introduced Open Streets ICT, a community event featuring walking and biking along four miles of closed downtown streets
- Activated the Arkansas River with kayaking and stand up paddle board tours

Law

- Filed a number of administrative search warrants in order to clean up bulky waste and other nuisance violations behind locked gates and under carports

Transit

- Assisted with permitting and deployment of Bike Share ICT in the core area, with 20 stations and approximately 105 bicycles
- Added additional Q-Line routes with increased frequency and rebranded the trolley service
- Introduced a pilot transportation program for people living in food deserts, giving them access to fresh and healthy foods at grocery stores

MAPD

- Completed Delano's Turn, a riverfront visioning design for the Delano neighborhood
- Assembled an advisory committee to create an updated Delano neighborhood plan
- Assembled the Urban Infill Advisory Committee to support infill development within the core area

Housing & Community Services

- Provided educational and employment opportunities to 110 youth, 14-15 years old and 28 youth, 16-17 years old
- Administered a Summer Food Service Program site at New Life Church and served more than 1,200 meals in conjunction with the "Cities Combating Hunger through Afterschool and Summer Meal Programs" initiative

MABCD

- Implemented a Code Enforcement Liaison program to assist citizens facing legal action and potential abatement to resolve the problems on their properties
- Enacted the Illegal Dumping Abatement program to clean up neighborhoods while reducing costs and staff time

Arts & Culture

- Implemented new ticketing software for Century II to improve the patron's buying experience and maximize earned revenue
- Completed assessment of public art collection

2018 GOALS

Library

- Expand summer reading partnerships with schools

Housing & Community Services

- Rehabilitate entire WHA public housing stock through the Rental Assistance Demonstration program
- Provide education, training, and employment services to youth leaving foster care
- Issue 800 rental assistance vouchers to help residents with housing affordability

Airport

- Develop a partnership with the Eisenhower Presidential Library, Museum & Boyhood Home to design and fund the installation of a statue of Dwight D. Eisenhower in the airline terminal

Law

- Negotiate lease modifications and related transactions to complete the hangar/education facility for Doc, the historic Wichita B-29 plane

Park & Recreation

- Transform Stryker Sports Complex into a regional sports destination





**PARK & RECREATION PRUNED 11,659 TREES AND
RESPONDED TO APPROXIMATELY 1,700 EMERGENCY
CALLS INVOLVING FALLEN TREE LIMBS**



WICHITA: A WELL-RUN CITY

2017 ACCOMPLISHMENTS

WPD

- Implemented the Excessive Calls for Service ordinance
- Developed the WPD Community Liaisons program to reach underserved groups including hearing impaired, LGBTQ, Middle Eastern, Hispanic, autistic, homeless and refugees
- Partnered with Sedgwick County Sheriff to conduct Officer/Deputy involved criminal investigations
- Instituted Mental Health Liaison program

Fire

- Maintained a \$109 per capita cost for fire services compared to other communities requiring approximately \$157.39 per capita cost

Information Technology

- Generated more than 4,000 staff work days saved through automation and self-service

Law

- Processed 750 Kansas Open Records Act requests in compliance with state law; also streamlined KORA processing
- Collected \$175,880 in reimbursement for damages to City property

Park & Recreation

- Maintained all public trees within 5,000 acres of parks, 2,500 acres of right-of-ways and those near rivers, streams and drainage ways
- Responded after storms to keep more than 60,000 traffic control signals and signs clear of tree branches and removed tree debris from streets and intersections

Transit

- Celebrated the first full-year of inhouse paratransit services, a move that resulted in reduced costs and improved efficiencies.

Finance

- Negotiated 2018 health insurance premium increases of only 2.6%, saving nearly \$1 million
- Developed a new budgeting process (zero based budgeting) to identify priority services and become a more efficient government

MABCD

- Created a call routing system to provide better customer service

Economic Development

- Dissolved the Wichita Public Building Commission following the sale of the Finney State Office Building, providing 200,000 square feet of downtown space and generating \$700,000
- Sold the former Parkstone property at Douglas and Hillside to activate underutilized College Hill property and return the property to the tax rolls

Public Works

- Treated over 5.5 billion gallons of polluted water in the Gilbert-Mosely remediation district
- Implemented new fleet replacement schedules on more than 2,000 assets to save \$74 million over the next 30 years
- Saved more than 243 million gallons of water through the water conservation rebate program

2018 GOALS

WPD

- Form the Human Trafficking Task Force in partnership with the FBI

Law

- Obtain additional settlements for groundwater remediation on all properties in the Northeast Industrial Corridor TIF District

MABCD

- Implement a neighborhood inspection pilot program aimed at increasing effectiveness of inspectors and resources through a team approach

Economic Development

- Continue the City's efforts to review the use of capital assets and return assets to the private market and tax rolls when practical

Public Works & Utilities

- Complete implementation of a new stormwater rate structure, resulting in greater ratepayer equity





CITY OF WICHITA RECOGNIZED FOR
EXCELLENCE ACROSS MANY DEPARTMENTS

CITY OF WICHITA AWARDS

Fire

- National Life Saver Award, ADT

Information Technology

- Mayors Challenge Engagement Award, Bloomberg
- Digital Cities Award

Park & Recreation

- Park Honor Award for Pracht Wetlands Park, ASLA

Transit

- Most Informative award at Park(ing) Day, Downtown Wichita

Finance

- Distinguished Budget Award, with special performance measures recognition and special capital improvements recognition (29 years), GFOA
- Achievement of Excellence in Procurement Award (16 years), NPI
- Certificate of Achievement for Excellence in Financial Reporting (43 years), GFOA
- Certificate of Achievement for Excellence in Financial Reporting — Wichita Retirement Systems (17 years), GFOA
- Certificate of Distinction for Performance Measurement (7 years) ICMA

MAPD

- New Horizon Award (Delano's Turn), APA Kansas Chapter

Arts & Culture

- Old Cowtown Museum, Top 10 western museums in the United States, True West magazine

Airport

- Excellence in Employee Training Award; AAAE
- Airport Safety Enhancement Award; FAA
- Silver Award; Mid-America Design Awards, IIDA
- Best Travel Online Newsletter Award for Eisenhower Air; Web Marketing Association
- Award of Excellence; AWI
- Chris Cherches Award for Excellence in Public Art; ACW

Public Works & Utilities


- Notable Fleet Award, APWA and Government Fleet Magazine
- International Excellence in Concrete, Market Street Garage, ACI
- Blue Seal of Excellence, ASE
- Kanstruct Excellence in Construction Award, DBIA
- Cowskin Water Quality Reclamation Facility Design/Build Improvements, DBIA
- Outstanding Engineering Achievement Award; APWA KS Chapter Project of the Year — Spirit Re-Use, KSPE

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